FORM NL-37-CLAIMS DATA

Name of the Insurer: Generali Central Insurance Company Limited (Formerly known as Future Generali India Insurance Company Limited)

Upto the year ending 30-September-2026

No. of claims only

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	2,382	1,902	14	1,916	8,373	14,273	22,646	16,838	541	118	17,497	496	124	484	81	565	-	1,755	47,946
2	Claims reported during the period	**6,021**	**7,287**	**53**	**7,340**	**1,00,012**	**3,562**	**1,03,574**	**1,30,141**	**2,698**	**113**	**1,32,952**	**614**	**60**	**661**	**-**	**616**	**-**	**40,832**	**2,92,670**
	(a) Booked During the period	5,610	7,046	51	7,097	99,581	3,307	1,02,888	1,28,873	2,401	95	1,31,369	567	59	621	-	614	-	40,156	2,88,981
	(b) Reopened during the Period	411	241	2	243	431	255	686	1,268	297	18	1,583	47	1	40	-	2	-	676	3,689
	(c) Other Adjustment (to be specified) (i)_____ (ii)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	**3,867**	**6,118**	**30**	**6,148**	**95,413**	**1,936**	**97,349**	**1,25,480**	**1,924**	**28**	**1,27,432**	**413**	**14**	**485**	**-**	**487**	**-**	**39,327**	**2,75,522**
	(a) paid during the period	3,129	5,289	30	5,319	88,670	1,905	90,575	1,25,480	1,924	28	1,27,432	260	2	391	-	292	-	38,594	2,65,994
	(b) Other Adjustment (to be specified) (i) Closed without payment (ii)_____	738	829	-	829	6,743	31	6,774	-	-	-	-	153	12	94	-	195	-	733	9,528
4	Claims Repudiated during the period	150	119	-	119	1,189	313	1,502	8,384	485	72	8,941	21	2	19	-	-	-	274	11,028
	Other Adjustment (to be specified) (i)_____ (ii)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	2	-	2	45	163	208	6	6	-	12	5	-	2	-	24	43,502	10	43,765
6	**Claims O/S at End of the period**	**4,386**	**2,952**	**37**	**2,989**	**11,783**	**15,586**	**27,369**	**13,115**	**830**	**131**	**14,076**	**676**	**168**	**641**	**81**	**694**	**-**	**2,986**	**54,066**
	Less than 3months	2,324	1,387	9	1,396	9,685	1,501	11,186	7,772	436	25	8,233	226	36	193	-	259	-	1,666	25,519
	3 months to 6 months	519	478	15	493	1,064	1,474	2,538	475	61	12	548	206	18	152	-	10	-	732	5,216
	6months to 1 year	536	154	1	155	361	2,453	2,814	735	91	22	848	93	33	97	-	30	-	190	4,796
	1year and above	1,007	933	12	945	673	10,158	10,831	4,133	242	72	4,447	151	81	199	81	395	-	398	18,535

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

Upto the year ending 30-September-2026

(Amount in Rs. Lakhs)

Sl. No.	Claims Experience	Fire	Marine Cargo	Marine Hull	Total Marine	Motor OD	Motor TP	Total Motor	Health	Personal Accident	Travel	Total Health	Workmen's Compensation/ Employer's liability	Public/ Product Liability	Engineering	Aviation	Crop Insurance	Other segments **	Miscellaneous	Total
1	Claims O/S at the beginning of the period	66,827	8,281	95	8,376	8,757	1,63,224	1,71,981	22,075	2,462	189	24,726	2,470	869	8,690	31	1,336	-	10,694	2,96,000
2	Claims reported during the period	**34,770**	**8,564**	**66**	**8,631**	**47,672**	**36,187**	**83,859**	**74,101**	**5,759**	**101**	**79,961**	**2,332**	**1,073**	**3,940**	**-**	**23,489**	**-**	**12,731**	**2,50,786**
	(a) Booked During the period	34,069	8,423	66	8,489	47,394	34,099	81,493	73,303	4,249	42	77,594	2,047	1,073	3,899	-	23,489	-	12,436	2,44,590
	(b) Reopened during the Period	700	141	0	142	278	2,089	2,366	798	1,510	59	2,367	285	0	41	-	0	-	296	6,196
	(c) Other Adjustment (to be specified) (i)_____ (ii)	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
3	Claims Settled during the period	**14,960**	**5,051**	**7**	**5,058**	**39,754**	**16,062**	**55,816**	**70,727**	**3,940**	**47**	**74,715**	**1,202**	**204**	**1,835**	**-**	**12,718**	**-**	**7,360**	**1,73,868**
	(a) paid during the period	14,130	4,262	7	4,269	37,395	15,876	53,271	70,727	3,940	47	74,715	921	175	1,606	-	9,825	-	6,812	1,65,725
	(b) Other Adjustment (to be specified) (i) Closed without payment (ii)_____	830	789	-	789	2,359	186	2,544	-	-	-	-	281	29	229	-	2,893	-	548	8,144
4	Claims Repudiated during the period	418	139	-	139	389	2,473	2,862	2,174	985	35	3,194	50	6	32	-	-	-	289	6,989
	Other Adjustment (to be specified) (i)_____ (ii)_____	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-	-
5	Unclaimed (Pending claims which are transferred to Unclaimed A/c. after the mandatory period as prescribed by the Authority)	-	0.22	-	0	15	186	201	3	3	-	6	3	-	0	-	8	2,291	5	2,514
6	Claims O/S at End of the period	**86,219**	**11,655**	**154**	**11,810**	**16,286**	**1,80,876**	**1,97,163**	**23,275**	**3,296**	**208**	**26,779**	**3,549**	**1,732**	**10,763**	**31**	**12,106**	**-**	**15,777**	**3,65,929**
	Less than 3months	19,480	2,252	12	2,263	9,914	14,477	24,391	14,569	1,220	16	15,805	927	435	1,688	-	63	-	2,587	67,639
	3 months to 6 months	14,647	2,634	46	2,680	2,945	13,336	16,282	2,587	359	8	2,954	757	119	2,476	-	10,854	-	5,214	55,982
	6months to 1 year	25,362	1,559	2	1,561	1,367	26,771	28,138	6,044	575	9	6,628	578	403	3,548	-	72	-	1,218	67,509
	1year and above	26,730	5,211	94	5,305	2,061	1,26,291	1,28,352	74	1,142	175	1,392	1,287	775	3,051	31	1,117	-	6,759	1,74,799

Notes:-
(a) The Claims O/S figures are consistent with all relevant NL forms
(b) Repudiated means rejected, partial rejection on account of policy terms and conditions
(c) Claim o/s should be exclusive of IBNR AND IBNER reserves

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